Check your domains and mailboxes in Zapmail

Updated Sep 30, 2026

Zapmail sells and holds the domains and mailboxes Bold's cold email goes out from. Sign in at app.zapmail.ai. Once a week, confirm that every domain still has its four DNS records and every mailbox says Active. It takes three minutes and changes nothing.

6 steps · 3 min · 2 watch-outs

Watch it first: check domains and mailboxes in one short video

The narrated video of this guide is in the library: https://campus.boldestimations.com/video/zapmail-check-domains-and-mailboxes.mp4

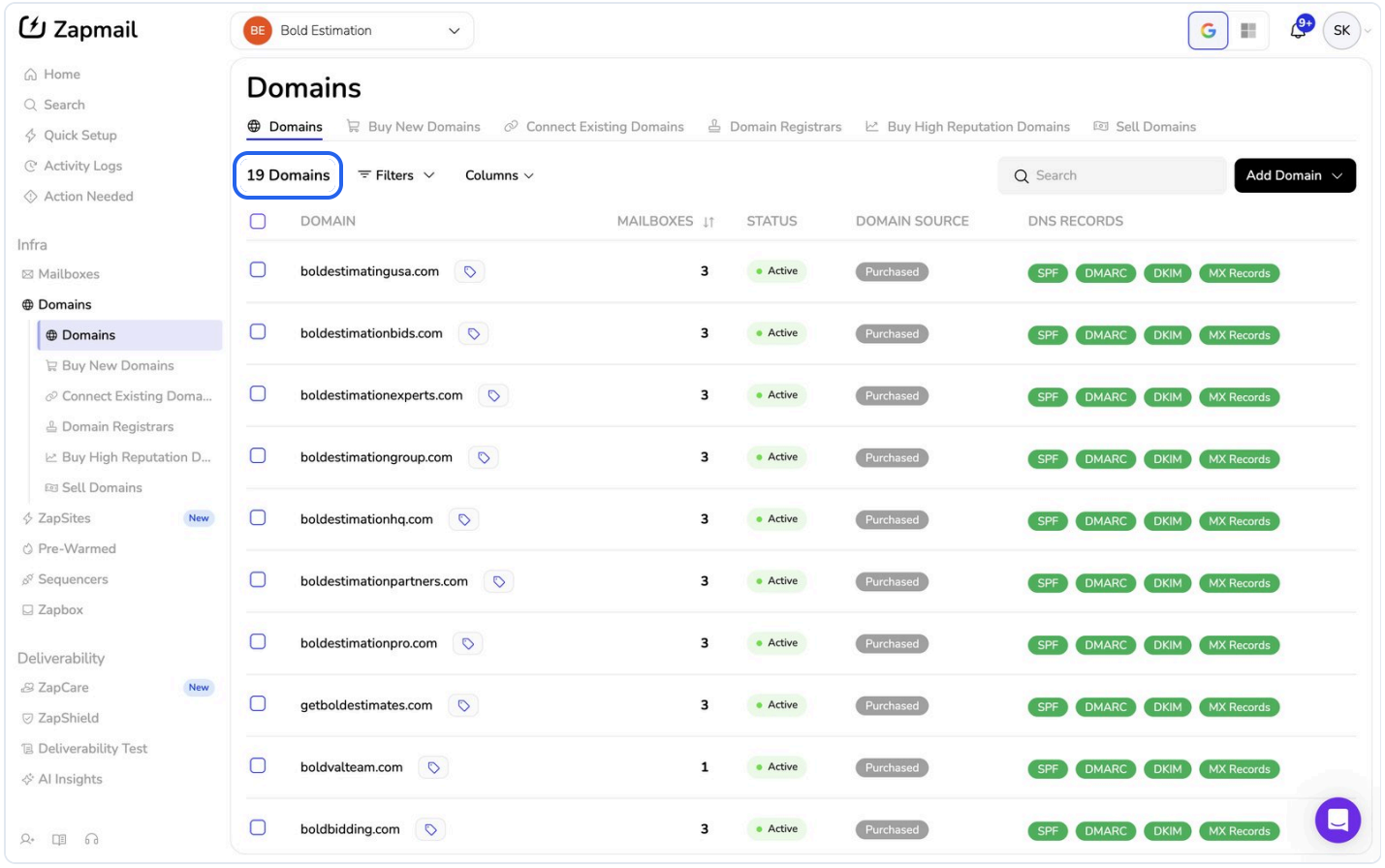
6 steps, each with the screen you will see

1. Open Domains
2. Check each domain
3. Check the four DNS records
4. Open Mailboxes
5. Check the renewal date
6. Change the setup with care

Screens recorded Sep 30, 2026 in Bold Estimation's Zapmail, Instantly and Google accounts. Names, email addresses and phone numbers of real people are replaced with placeholders or blurred, and typed examples are made up. If a screen looks a little different, the tool has updated: find the same label nearby.

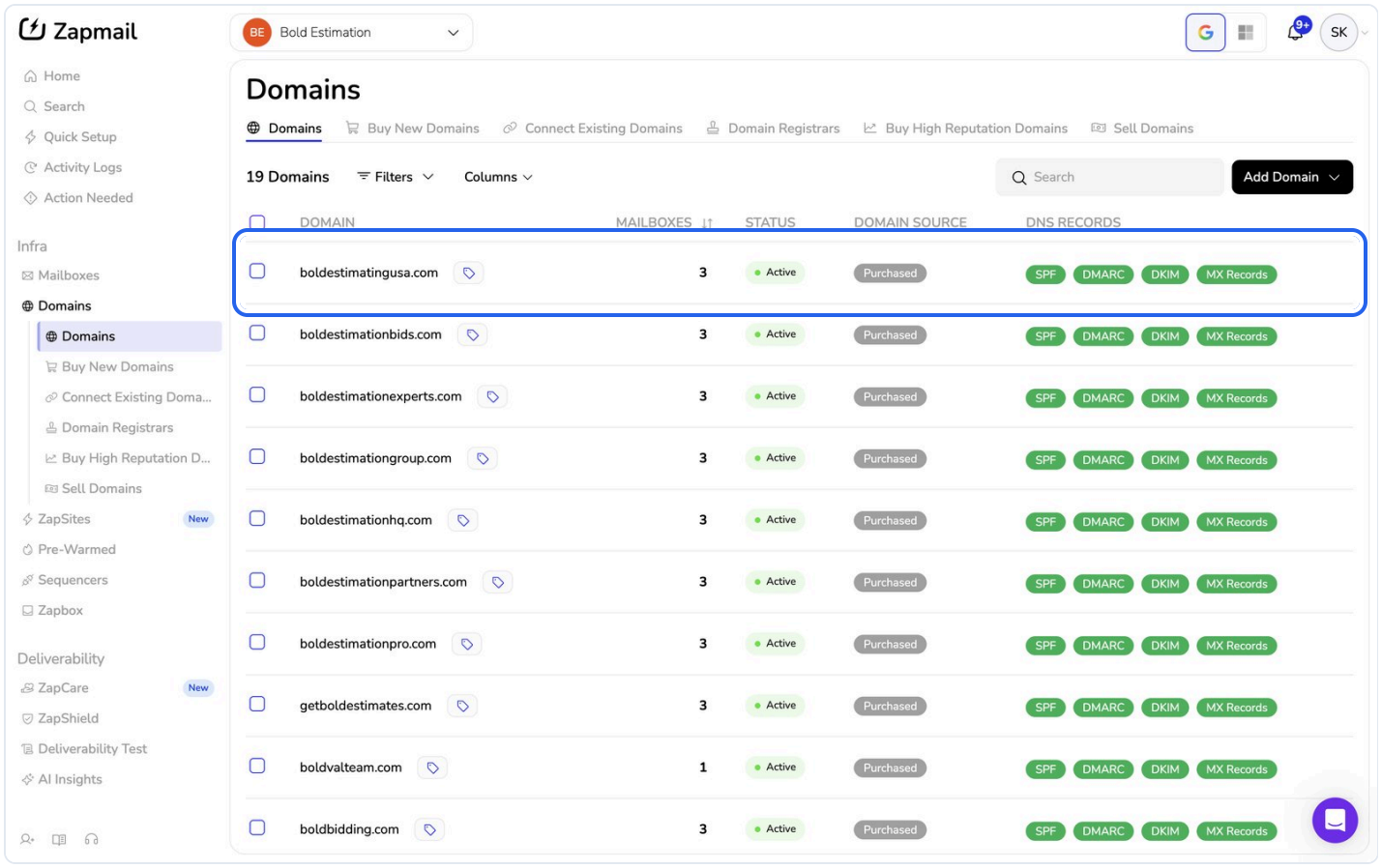
1 Open Domains

Sign in to Zapmail and click Domains in the left menu. If a popup appears, dismiss it. The number at the top counts every sending domain.



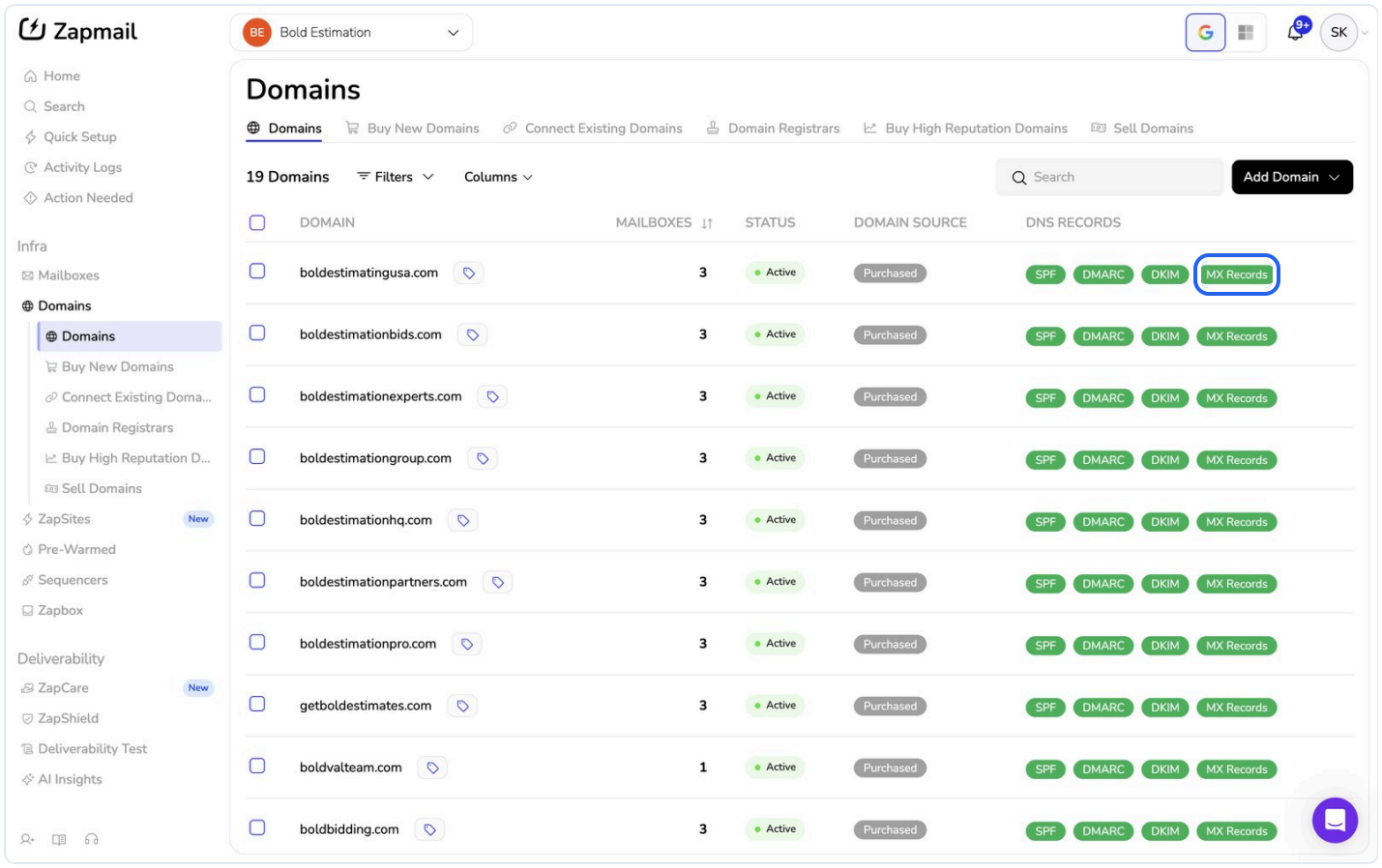
2 Check each domain

Each line is one domain. Mailboxes shows how many addresses it holds, and Status should say Active.



3 Check the four DNS records

On the right are four green labels: SPF, DMARC, DKIM and MX. Together they prove the domain is allowed to send email. Every domain needs all four.

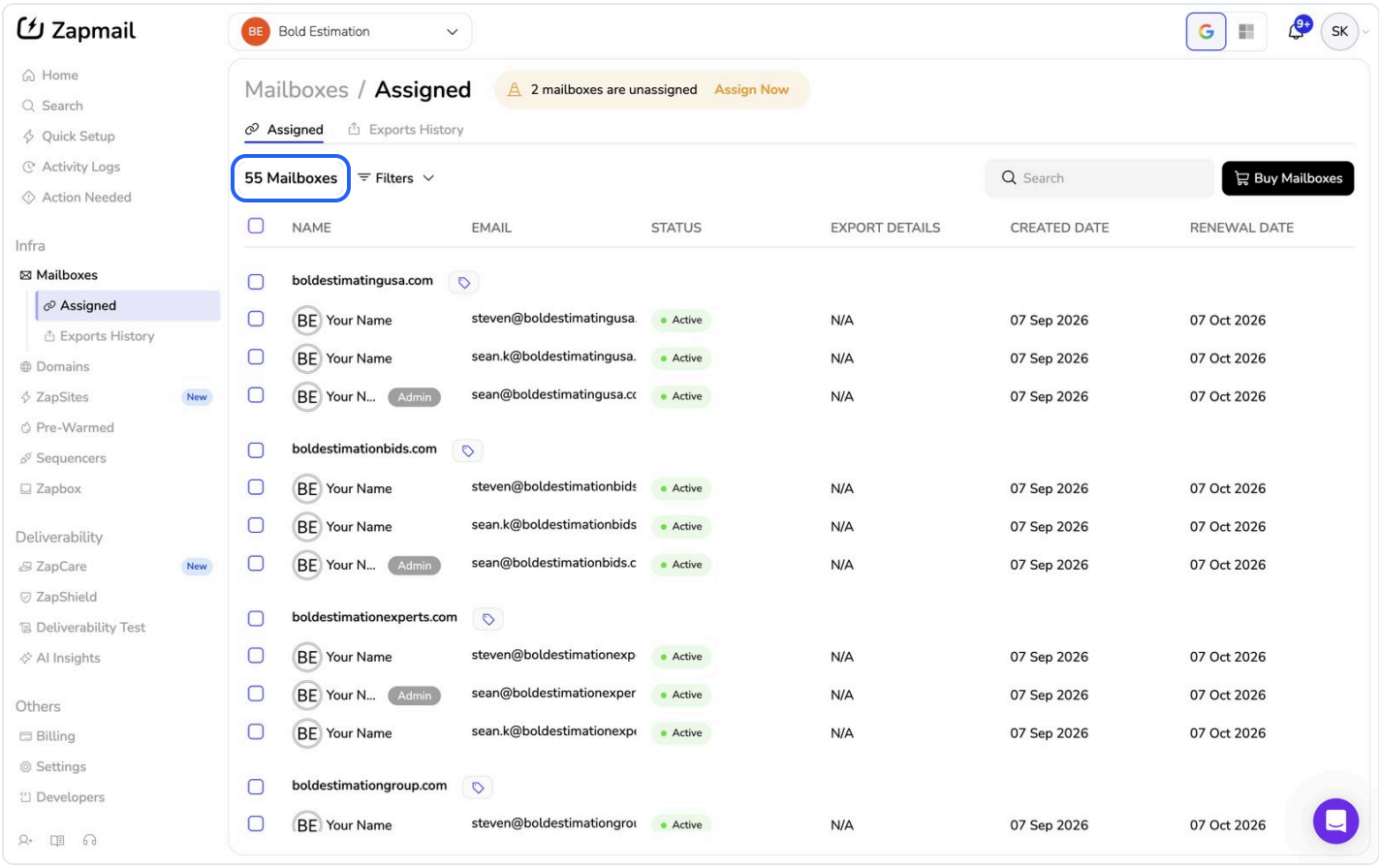


> ⚠ **Watch out.** If a label is missing or not green, take that domain's mailboxes out of every Instantly campaign today, then ask Zapmail support to restore the record. A domain with a missing record lands in spam.

4 Open Mailboxes

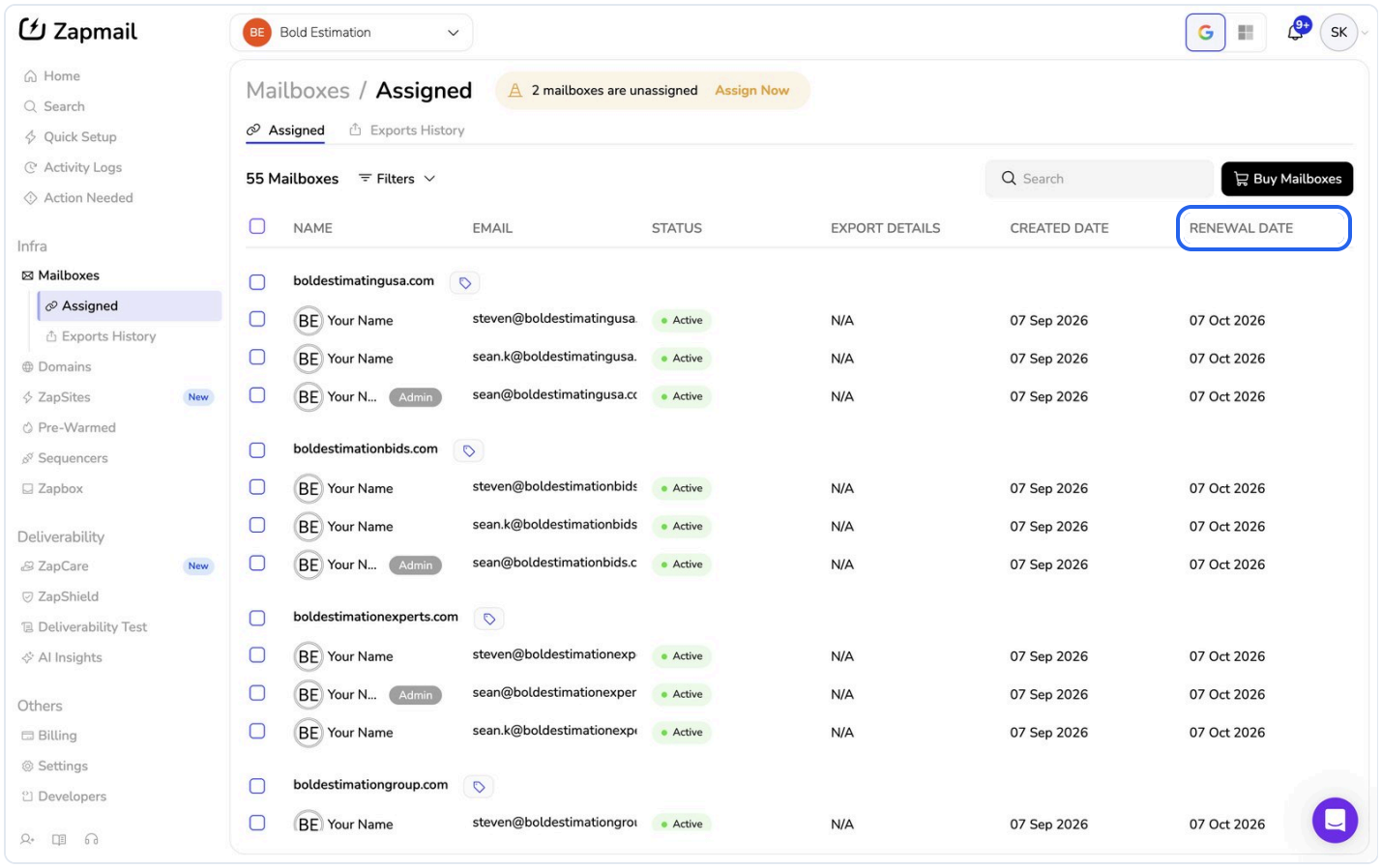
Next, click Mailboxes in the left menu.

The number at the top is your total mailbox count. Every mailbox should say Active.



5 Check the renewal date

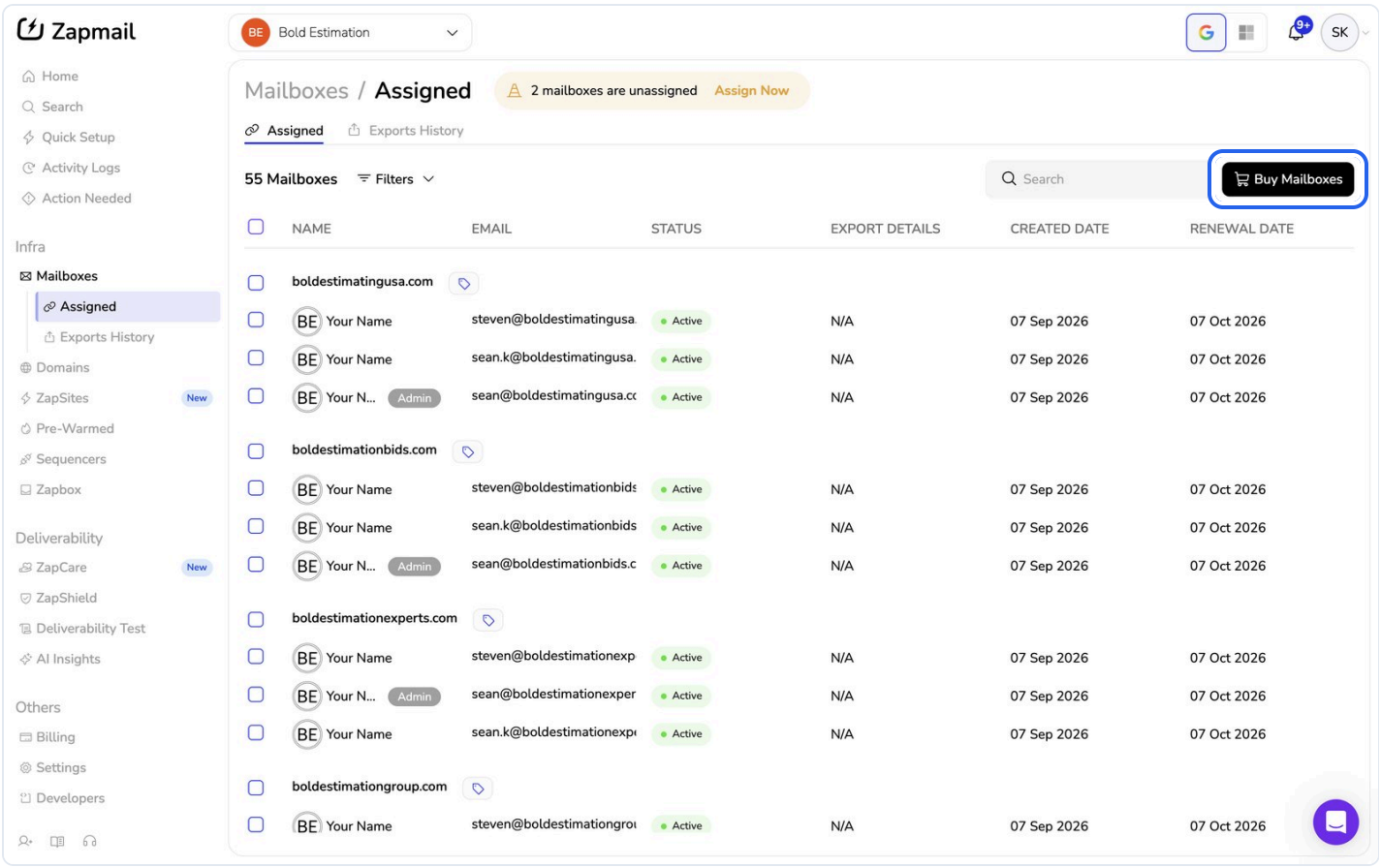
Renewal date is when each mailbox bills again. Mailboxes renew every month on the card on file, so keep that card up to date.



Tip. If the card fails, the mailboxes stop at renewal and every campaign that sends from them stops too. Keep a backup card on file under Billing.

6 Change the setup with care

Buy Mailboxes, and the delete and swap options on each mailbox, change what Bold can send from. Use them only when you mean to change the setup, as guide three shows.



> ⚠ **Watch out.** Before you delete or swap a mailbox, remove it from every Instantly campaign first. A mailbox deleted while a campaign still uses it stops that campaign's emails from it without warning.

2 watch-outs to keep in mind

Before you click

> ⚠ If a label is missing or not green, take that domain's mailboxes out of every Instantly campaign today, then ask Zapmail support to restore the record. A domain with a missing record lands in spam.

⚠ Before you delete or swap a mailbox, remove it from every Instantly campaign first. A mailbox deleted while a campaign still uses it stops that campaign's emails from it without warning.